

GOVERNMENT OF PUDUCHERRY
COMMERCIAL TAXES DEPARTMENT

PRESS RELEASE

In order to create an environment of voluntary tax compliance through public participation, the Commercial Taxes Department has created a dedicated **WhatsApp** Mobile Number **73 95 89 89 89** and a dedicated e-mail id "**complaints.ctd@gmail.com**". Public are requested to lodge complaints/share suggestions in regard to matter related to VAT (Sales Tax) utilizing either the Whatsapp number or the mail id.

As per the provisions of the Puducherry Value Added Tax Act, 2007 and Rules, 2007, it is mandatory for the dealers to issue invoice for every sale. The invoice shall contain name and address of the seller, registration number (TIN), invoice serial number, date, details of the goods sold, quantity, value, total amount and signature of person issuing invoice.

General Public and consumers are requested to send a copy of the invoices to the above WhatsApp number or e-mail id in the event of following:

- (a) Bill/Invoice not issued for purchases.
- (b) Estimate Slips are issued for purchases.
- (c) Bill/Invoice is given in white paper without details of name and address of the seller and other mandatory details.
- (d) Bill/Invoice does not contain Tax Payer Identification Number (TIN).
- (e) Bill/Invoice does not have invoice number.

In case of any other complaint against the dealers, relating to this department, messages may be sent to the above WhatsApp number or e-mail id briefly giving details of the dealer's name & address and the issue thereof.

General Public and consumers can also share information on illegal storage of goods, suspicious movement of goods, evasion of tax, conducting business without taking registration, etc., to enable this department to take immediate action and safeguard Public Revenue. General Public and consumers are also welcome to share copies of "high value" invoices, if they desire.

The name, address, mobile number and e-mail id of the complainant and the persons sharing information would be kept confidential and in no case it would be revealed to any person including the department officials.

(G. SRINIVAS)
COMMISSIONER (CT)

Date: 07.06.2016